## **Digital Marketing Recipes**



### A step by step guide to developing an effective social media program...

Having an active presence on social media boosts your visibility online and allows your customers to form a personal connection to your brand. Harness the power of social media to expand your reach and nurture a community.

#### **Objectives**

When done effectively, using social media allows you to manage your reputation online - build an intimate relationship with your customers and create a brand personality that customers can relate and return to.



content that attracts

encourages readers to

an audience and

share your posts.

#### **Target Market Strategy**

Analyse the target market and construct a strategy that is aligned with your broader business objectives and marketing goals to connect with them.

information about your offering and corporate personality.

consistent image for your business that appears across social media.

#### Monitoring

Monitor the success of your page and posts. Listen to social media conversations around your business, brand and industry.

### **Engagement**

Build a relationship which brings your customers back to your brand and makes them feel part of a community.

#### Measurement & **Analytics**

Keep track of how you're performing on social media and determine where you can improve.



# **Digital Marketing Ingredients**



Target Market Strategy	Set Up Profiles	Design Social Media Branding	Content Creation
Objective	Objective	Objective	Objective
Analyse the target market and construct a strategy that is aligned with your broader business objectives and marketing goals to connect with them.	Set up profiles for your business with information about your offering and corporate personality.	Create a clear and consistent image for your business that appears across social media.	Create engaging content that attracts an audience and encourages readers to share your posts.
Measure of success	Measure of success	Measure of success	Measure of success
<ul> <li>Understanding target market by talking to client</li> <li>Competitor Analysis</li> <li>Identify type of industry (B2B or B2C)</li> <li>Review referrals in Google analytics</li> </ul>	<ul> <li>Create profiles on relevant social media platforms</li> <li>Setup of up-to 3 profiles</li> <li>Profiles match corporate personality and brand</li> </ul>	<ul> <li>Profiles match corporate personality and brand</li> <li>Aesthetically attractive</li> </ul>	<ul> <li>Body of content created</li> <li>optimised for SEO</li> </ul>
Deliverables	Deliverables	Deliverables	Deliverables
<ul> <li>Content strategic plan</li> <li>List of recommended social media accounts</li> </ul>	Social media profiles created	<ul> <li>Visuals executed across all social media platforms as per branding guidelines</li> </ul>	<ul> <li>Content plan created</li> <li>Content shared across all relevant social media platforms</li> </ul>



# **Digital Marketing Ingredients**



Monitoring	Engagement	Measurement & Analytics
Objective	Objective	Objective
Monitor the success of your page and posts. Listen to social media conversations around your business, brand and industry.	Build a relationship which brings your customers back to your brand and makes them feel part of a community.	Keep track of how you're performing on social media and determine where you can improve.
Measure of success	Measure of success	Measure of success
<ul> <li>All social media         platforms monitored</li> <li>All major keywords         tracked</li> </ul>	<ul> <li>Reach metrics on social media platforms</li> <li>Number of likes and followers</li> </ul>	<ul> <li>Tracking of all major platforms</li> <li>Content shared across social media platforms</li> </ul>
Deliverables	Deliverables	Deliverables
<ul> <li>Mail alert system</li> <li>Social media progress reports</li> </ul>	• Growth in followers	<ul> <li>Analytics reports</li> <li>Content shared across social media platforms</li> </ul>

